

## **MidSouth Rewards Terms & Conditions**

Welcome to MidSouth Rewards, offered by the MidSouth Electric Cooperative Association.

MidSouth Rewards allows you to take advantage of a program that MidSouth, including their third-party contractors or agents (any and all of those entities collectively referred to here as “MidSouth”) offers for adjusting your energy consumption during critical hours to reduce strain on the power grid and save money on Generation & Transmission costs defined by these peak times. Under the program, MidSouth has the ability to schedule a MidSouth Rewards event through its third party vendor, AutoGrid Systems, Inc. (hereby referred to as “AutoGrid”), prompting your Google Nest, Ecobee or Residio (Honeywell) smart thermostat (hereby referred to as your “Thermostat”) to automatically change the temperature setpoint in your home on that day, without any manual intervention by you. You may override this temperature setpoint simply by turning your Thermostat to a different temperature or by using the mobile or web application you regularly use with your Thermostat.

As a Thermostat owner, you are eligible to participate in the MidSouth Rewards thermostat savings program if you:

- are a valid MidSouth member with an active electric account in good standing
- have central air conditioning that is controlled by an eligible programmable thermostat
- have an active Google or Nest, Ecobee or Resideo (Honeywell) account linked to each eligible thermostat
- have Wi-Fi service

MidSouth will give the member a one-time \$200 bill credit for signing up and another \$10 bill credit for each month they’re enrolled from June 1 through September 30 of that year.

MidSouth has contracted with AutoGrid to manage the thermostat savings program. By enrolling in the MidSouth Rewards thermostat savings program, you are accepting MidSouth’s terms and conditions as well as allowing AutoGrid to automatically change the thermostat temperature setpoint in your home on an event day, without any manual intervention by you. If MidSouth changes it’s terms and conditions under the MidSouth Rewards thermostat savings program, you may need to accept the new terms.

Enrollment in the MidSouth Rewards thermostat savings program will depend on MidSouth approving your request for enrollment. You understand that your enrollment request may be declined, or your enrollment terminated, if you do not satisfy eligibility requirements, if the information you submit upon enrollment is not accurate, or for any other reason. Your request for enrollment is voluntary and optional and you are not required to be enrolled in the MidSouth Rewards thermostat savings program to use your eligible Thermostat.

By enrolling in the MidSouth Rewards thermostat savings program, you agree that MidSouth can share information related to your thermostat as needed to enable, manage your participation in, provide support for, and improve the MidSouth Rewards thermostat savings program.

You release and hold harmless MidSouth from any liability, claim, demand, cause of action, damage or expense resulting from your participation in the MidSouth Rewards thermostat savings program. These terms and conditions become effective when you submit your enrollment request and will continue until your participation is terminated either by yourself or MidSouth, whichever occurs first.

You may cancel your participation in the MidSouth Rewards thermostat savings program by calling MidSouth at (936) 825-5100.